

SHIPPING:

Shipping is currently processed using USPS, UPS or FEDEX. Packages are shipped with tracking and insurance. Please allow 3-7 days for package delivery and an additional 3-5 days during peak seasons and high traffic periods.

NOTE: All carriers are expecting Holiday Delays. Rashel Made It LLC will not be held liable for packages that fail to arrive by your specific event based on shipping carrier delays. To avoid potential delays, order your items in a timely manner.

Processing Times:

If you need to beat the line you can purchase our Expedited Processing Listing. This will push your order to the front of the processing line. This increases the processing speed but not delivery speed.

Tracking:

Tracking for your packages is available depending on the method of shipping selected for your order. Once your item has shipped I can not expedite the speed at which it is received.

Incorrect Addressing:

Please ensure that you input the correct shipping address into the shipping field. All packages will be sent directly to the address on the order. If your item can not be delivered to that address for any reason and is returned to our facility an additional shipping fee will be charged to ship your item out again.

Killeen, TX (Local Pick Up): Local Pick up is only available by appointment and will be done at Kick It Food Truck Pack in Killeen. Local Pick Up times will be coordinated once order is ready. Alternate pick up locations are not available at the moment. If you would like local pick up, proceed with placing your order. You will select Local Pick Up and once your order is ready for pick up you will be sent a notification. You can then schedule to pick up your order.

APO/FPO SHIPPING

Rashel Made It LLC does now, and always will support our troops. If you need shipping to an APO or FPO location please send us a message so we may custom invoice your shipment. Outside of APO/FPO locations we do not currently ship to locations outside of the United States and its territories.